

Privacy Policy

1. About Us

We are a group of local mums organising a community Ramadan event for families and children. We aim to create a safe, welcoming, and enjoyable environment reflecting the values of Ramadan.

2.1 What Information We Collect

We may collect:

- Name
- Email address
- Children's names/ages (for activities)
- Adult's names
- Allergies

2.2 How We Use Your Information

We use your information to:

- Contact you about the event and future events
- Plan catering and activities
- Support health and safety needs

2.3 How Long We Keep Data

All data is deleted shortly after the event. Email addresses will be kept to inform you about future events. You can contact us via deencubs@gmail.com to opt out and request for this to be deleted.

2.4 Data Security

We:

- Limit data access to organisers
- Use password-protected devices
- Avoid collecting unnecessary data
- Delete data when no longer needed

Terms and Conditions

1. Tickets

- All tickets are non-refundable
- If you cannot attend, your ticket supports the event as a donation

2. Event Changes or Cancellation

We may change:

- Schedule
- Venue
- Activities

If we cancel the event, refunds may be offered at our discretion.

3. Safeguarding

- Children remain the responsibility of parents/guardians
- Parents/guardians must supervise children at all times

4. Health & Safety

- Inform us of allergies or medical needs
- Follow venue safety rules
- Attendance is at your own risk

5. Photographs/Videos

- Only take photos/videos of your own children

6. Liability

We are not liable for:

- Lost belongings
- Minor injuries
- Circumstances outside our control